



Rajiv Gandhi University of Health Sciences, Karnataka

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No. RGU/Fo/Opening of bank at RGUHS Campus/ 2022-23,

Dated: 30.05.2022

NOTIFICATION

Sub: Opening of Nationalised bank's Branch at RGUHS campus.

The university invites proposals from the Nationalised Banks to open their Branch /Extention Counter in the RGUHS Campus located at 4th 'T' Block, Jayanagar, (Adjacent to Jayanagar General Hospital), Bangalore -560041 for regular operational accounts to facilitate the Affiliated Colleges and the students. If the banks are not in a position to open a separate branch in the campus, at least the banks should open RGUHS Bank Accounts for the day to day transaction.

The details of services required to be furnished by the Bank is enclosed in (Annexure-I & II).

The interested Nationalised Banks shall submit their proposals to the undersigned within 7 days.

Priority will be given to the banks interested to open the separate Branch in existing RGUHS Campus.


REGISTRAR
RGUHS

To,
All the Nationalised Banks of India.

ANNEXTURE-I

The Nationalized Bank with the following services are required for the RGUHS.

- Satellite Branch in University campus should be exclusive branch for the banking operations of RGUHS.
- Dedicated man power resources for catering RGUHS banking needs.
- Waiver of charges for banking services (NEFT, DD, RTGS).
- Self -service banking services in campus in itself like Automated Teller Machine, Bulk note Recycling Machine, Passbook printing and cheque printing machine.
- EPS bulk NEFT process system, centralized cheque printing system.
- Customized software application and time to time revision /customization as per the request of RGUHS.
- All the operational charges should be borne/waived by bank.
- All new technologies have to be implemented as soon as possible on requirement of RGUHS.
- Cash management services and all other services at the door step.
- Daily reports have to be given on End of the Day for all transactions executed under RGUHS.
- Reconciliation statements have to be given on weekly basis.
- The transaction message have to be sent to the End user for transaction RTGS /NEFT, Bulk NEFT with UTR number via SMS and E- mails.
- Tax payment services at door step.
- Salary account for the university staffs with Zero balance and eligible for VIP services.
- Additional services like Health and Life Insurance on door step.
- Customer centric technology products as per university staff needs.
- Any other latest banking services to be incorporated.
- Any other services Bank desire to provide in the interest of University.



Finance Officer
RGUHS Bangalore

ANNEXTURE-II

Online Fee Payment Application -Unique Features

- Separate login provisions to each students /Colleges/Universities.
- Individual login credentials for each students to verify all transactions (history).
- In this web portal double time payment for same fee is not allowed.
- Email alerts and SMS alerts for each transaction to students, institutions and University.
- Online E- Receipt with QR Code in every successful transaction for identifies the genuine transactions.
- Direct chat message system in this portal with Bank technical team (24 X 7) to enquire about the transaction for all students and institutions.
- University will get one consolidated dashboard to view all transactions & access to analytics and insights.
- GUI based representation of all transaction to each institution and universities authorized people to view all transaction details in effective way.
- Separate consolidated dashboards for each Deputy Registrar (DR) to view their particular departments.
- Real time MIS reports with full break up details for Colleges /University.
- Online Fee Payment Web Portal has been developed by Bank owns IT Team.
- Secured online payment portal with Tier-3 Data centre security level.
- T+1 settlement for all online transations.
- All latest type modes of transations is available for effective online transation like (UPI, BHIM App & EMI Card).
- All new technologies will be implemented as soon as possible on requirement of RGUHS.
- Customized software application and time to time revision as per the request of RGUHS.
- All the operational charges should be borne /waived by Bank.
- Settlement and Reconciliation part taken care buy Bank internal. Payments received via all the payment methods will be settled in a single batch.
- Accountability, service grievance redressal, reconciliation on weekly basis, online monitoring of Income & Expenditure, free payment gateway services etc.,



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